ATTACHMENT 31



NYSIF Claimant Card Letter - RFP entitled:
"Pharmacy Benefit Services for The Empire Plan,
Excelsior Plan, Student Employee Health Plan, and
NYS Insurance Fund Workers' Compensation
Prescription Drug Programs"

NEW YORK STATE INSURANCE FUND

ATTN: CLAIMS DEPARTMENT 199 CHURCH STREET NEW YORK, NY 10007

March 14, 2023

Firstname Lastname 123 State St Albany, NY 12201



RE: Workers' Compensation Pharmacy Benefits

The New York State Insurance Fund (NYSIF) has entered into an agreement with CVS Caremark to administer its pharmacy benefits program and make available medications you may be prescribed for your work-related injury or illness. NYSIF is providing you this notice and information in accordance with NY 12-CRR-440.4. Please read this notice carefully as it provides important information on getting prescribed medication for your workers' compensation claim.

Please take the enclosed card to a participating CareComp pharmacy to obtain prescription or refill medications associated with your work-related injury or illness. By using a participating pharmacy, you will not have to pay any out-of-pocket expenses for those prescription medications. There are more than 67,000 participating pharmacies within the CareComp network. Some of the pharmacies closest to your mailing address are listed below. These pharmacies are located within 15 miles of your home or work, if you live in a rural area, or within 5 miles if you do not live in a rural area.

SEA BREEZE PHCY AND MED SUPPLY 1129 BRIGHTON BEACH AVE BROOKLYN, NY 11235 ALL AMERICAN DRUGGISTS INC 1101 BRIGHTON BEACH AVE BROOKLYN, NY 11235 BRIGHTON CARE PHARMACY 1055 BRIGHTON BEACH AVE BROOKLYN, NY 11235

Or, you can find one quickly by visiting **www.wcrxpharmacylocator.com**, or call the 24-hour patient care hotline at **1.866.493.1640**. If you want a written pharmacy list, one can be provided to you. Please note, **NYSIF will not pay for any prescription or portion thereof filled outside of the CareComp pharmacy network.**

You have one other convenient option available to you: You may also use the CVS Caremark Mail Service Pharmacy to fill long-term prescriptions. With mail service, your prescriptions are mailed directly to your home within approximately two weeks. Again, there will be no cost to you for these prescription medications associated with your work-related injury.

If your medication has been prescribed for your workers' compensation claim, you must obtain that medication from one of the network pharmacies listed above or found on the pharmacy locator website unless:

- You have a medical emergency and it is not reasonably possible to obtain the medications you need for that emergency from a network pharmacy; or
- Ordering by mail or telephone is not an option in the network, and no pharmacy in the network will deliver to you; or

• None of these network pharmacies are within 15 miles if you live in a rural area, or 5 miles if you do not live in a rural location.

If you believe this is the case for you, please call NYSIF at **1.888.875.5790**.

Sincerely, NYSIF New York State Insurance Fund
Workers' Compensation Prescription Card

Name:
Firstname Lastname

Group #:
RXWNY09GLN

Date of Injury: 08/01/2011

Claim #: 66669999

BIN #: 610235 PCN: WRK



Frequently Asked Questions about Your Workers' Compensation Prescription Program

What is CVS Caremark?

CVS Caremark is a pharmacy benefit manager with a specialty in processing and providing workers' compensation claim prescriptions. This program enables you to fill your work-related injury or illness prescription(s) at a participating network pharmacy at no cost to you.

When can I begin to use my prescription card?

Your prescription card is available for immediate use at any participating CVS Caremark retail pharmacy. Present your Workers' Compensation Prescription Card, which indicates your claim information on the front, to the pharmacist when you need to fill a prescription for a work-related injury or illness.

How do I find a participating pharmacy?

The CareComp Network administered by CVS Caremark includes more than 67,000 pharmacies. To find the participating network pharmacy nearest to you, please visit www.wcrxpharmacylocator.com or call the 24-hour patient care hotline at 1.866.493.1640. You may also find further information at www.wcb.ny.gov. For information about your workers' compensation coverage, you may visit nysif.com/networkbenefits.

Who do I call when I have questions?

Call CVS Caremark with any questions or concerns regarding this program:

- Pharmacy Help Desk/Customer Care: 1.866.493.1640
- TDD Phone Number for hearing impaired: 1.866.200.2161

Notice to cardholder

This card is to be used to obtain prescription drugs only for the workers' compensation illness or injury related to the claim number printed on the front of this card.

Notice to pharmacist

To use this card, prescriptions must be filled at a participating pharmacy in the CareComp network. It is unlawful for you to dispense prescriptions to anyone other than the named card holder.

Pharmacy Help Desk/Customer Service: 1.866.493.1640 TDD phone number for hearing impaired: 1.866.200.2161

CVS Caremark | P.O. Box 171225 | Memphis, TN 38187-1225

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